

MUNRO MEDICAL CENTRE

Minutes of a meeting of the Patient Reference Core Group held on Monday 11th January 2016 in the Practice Meeting Room

Present:- Paul (Chairman) Connie (Secretary) Frank, Bernie, Doreen, Frank Br. Janet, Wendy, Steve, Veronica. Anthony (Newsletter Editor). Roger, Vivienne.

Dr Lennon, Debbie (Practice Manager) and Sophie (Asst.Practice Manager.

Item

Action

1 Chairman's Welcome

Paul welcomed everybody and thanked them for attending. Paul went on to explain that it had been overlooked that we had sometimes been referred to as a PPG (Patient Participation Group) when in actual fact we are a PRG (Patient Reference Group). The difference being that Participation groups organise fund raising events, coffee mornings etc. for their practices with some even having charity shops. Munro Medical Centre is a Reference Group to refer any concerns regarding the practice to management as and when they occur and also to attend any events that are advised regarding health matters that could be relevant to the Practice.

2 Apologies for Absence and Secretary's Report

Richard:-Joan :-Jane

Paul advised that Colin had resigned due to other commitments and also that he felt he could not offer any constructive comments to the committee.

3 Minutes of the meetings held on September 9th 2013

Agreed as a true record and Proposed by:-Anthony
Seconded by:-FrankBl.

4 Matters Arising

Vivienne said that it was not a Parkinsons event at Baytree but an information stand.

It was agreed that it would be acceptable for the summary minutes to have Christian names stated.

Anthony queried the name of Dr Woods as he had heard her referred to as Dr Lana Woods but her initial is Dr 'S' Woods. Debbie advised her name is Dr Svetlana Woods and her name is shortened for ease of reference.

5 Chairman's Report

Paul reported on the Dementia Awareness meeting at Crowland to which he had been invited.

Various organisations had been asked to speak on Dementia Awareness, care and support and Paul said that as a PRG we should be involved.

Janet said it must be difficult to get a correct audience for carers of a specific illness i.e., Diabetes, Dementia etc. and Roger thought that if we held an event for Dementia very few people would attend.

Three practices in the Grantham area are organising Diabetes events and if anybody feels they wish to help please let the practice know in order that we can get MMC involved in an event.

6 Update on LHAC and Public Consultation (Lincolnshire Health and Care review)

Paul said that this had been further delayed as it seems that more work is

needed before public consultation and this will probably now be in June 2016.

7 Medication Wastage/over-ordering

Richard had reported that at a meeting of the Welland Seniors Group it had been reported that when a prescription was not collected from a pharmacy, that medication could not be re-issued and had to be disposed of. Debbie said that if a prescription had been labelled in the Pharmacy and not collected this could be re-labelled, but once it had left the Pharmacy it could not be re-labelled and would have to be destroyed.

8 Munro Medical Centre News

Debbie said that 63 'Friends & Family' Questionnaires had been returned during December and 86% would be likely to recommend MMC. Sophie said that she has a meeting with the website suppliers on 12th January to discuss various aspects of the system which the practice are not happy with. The website providers have been asked to provide a section for medication and also a section for patients to comment on. It seems that it is difficult to get the providers to organise what is wanted on the website and Anthony commented that 'it is probably through no competition'. Sophie further advised that there will be the ability for patients to view their record on specific coded items from April 1st 2016. Coded items are specific illnesses i.e., Asthma, Diabetes. In 2017 a patient's entire medical record will probably be available. Any member who uses the on-line system can log in for a trial before April 1st. Sophie took names of members who wish to do this.

9 Newsletter Update

Debbie will let Anthony have any items she wishes to be included in the Newsletter which Anthony said will be produced towards the end of February.

10 Any Other Business

Roger said he feels that we do not know how we can help as a group. Veronica asked Dr Lennon how we can help and he replied that it is feedback and comments from patients. Debbie said there are no set projects at the moment for us to participate in. Wendy belongs to groups in the ULHA and she said we need to speak with professionals to discuss what the public wish to know to get patient involvement. To this end Paul said that he wishes to organise a few people together to discuss our involvement with the Practice and ways that we can involve the group more fully

There being no further business the meeting closed at 7.24p.m.

Date and time of next meeting:-Monday 14th March 2016 at 6.00p.m.

Chairman.....*Paul*.....Date 14 03 16.....