



Friends and Family Test

The friends and family test (FFT) is an important feedback tool. It's a quick and easy way to share your views after receiving NHS care or treatment.

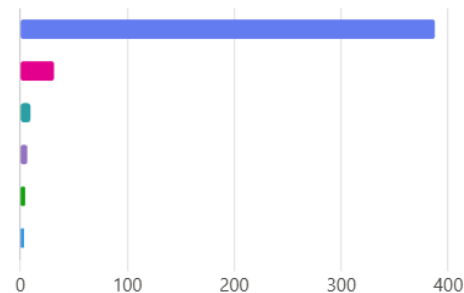
Here's what you said about us in February 2025:

95% of patients asked, stated their experiences were either 'Very Good' or 'Good'.

1. Overall, how was your experience of our service?

[More details](#)

Very good	387
Good	31
Neither good nor poor	9
Poor	6
Very poor	4
Don't know	3



2. Why did you answer that?

[More details](#)

152
Responses

Latest Responses

...

27 respondents (18%) answered appointment for this question.

doctors appointments Pleasant staff Doctor staff health appointments blood test good service helpful appointment on time service and good friendly Friendly staff professionals Munro and the staffs member of staff surgery nurse and doctor able to get an appointment excellent service

appointment