

# MUNRO MEDICAL CENTRE

## Minutes of a meeting of the

### Patient Core Group

#### held on Monday 12<sup>th</sup> September 2016 in the Practice Meeting Room

Present:- Paul (Chairman):- Connie (Secretary):-Frank :-Bernie :-Doreen :-Roy :-Wendy :-Steve :-  
Veronica :-Anthony (Newsletter Editor): Sophie Sellars:-(Assistant Practice Manager)  
Dr Lennon

Item

1 Chairman's Welcome

Paul welcomed members and thanked them for attending.

2 Apologies for Absence and Secretary's Report

Apologies were received from:-Roger :-Janet :-Richard :- Debbie

3 Minutes of the meeting held on July 11<sup>th</sup> 2016

One amendment – Steve was omitted to be recorded as attending the meeting on July 11<sup>th</sup> 2016.

The Minutes were then agreed as a true record

Proposed by:- Wendy

Seconded by:-Veronica

4 Matters Arising

Regarding the LHAC in the previous Minutes Paul advised that a paper has now been issued and responses were required within 3 weeks which was too short a time. LHAC must reconsider any further implications before submitting to NHS England.

The PG notice board has now been moved into a new position in the waiting room – dispensers for copy minutes and Newsletters have been ordered and are awaiting delivery.

Sophie said that 19,788 emails have been sent out asking patients if they would like to receive the minutes and newsletters by email, also if any were interested in joining the PG. To date 43 replies wished to be sent the Newsletters and 9 wished to join the group.

Anthony has organised a Facebook page and Sophie will do more forms for the PG to hand out.

Dr Wheatley had suggested it would be a good idea to have a lobbying group which Paul agreed, as 'patient power' could bring more involvement.

5 Chairman's Report

Paul had received an email from Age UK Lincs explaining the services from Lincoln, Boston and Kesteven. Wendy said it would be helpful if Age UK came to talk to us to help us understand the implications.

General Practices are under tremendous strain and Paul has information on GENERAL PRACTICE – FORWARD VIEW by NHS England. This can be googled as it is a 60 page document.

Paul read extracts from the minutes of the South Lincolnshire PPG Cluster Group meeting held at the Deepings Practice on April 7<sup>th</sup> 2016 as follows:-

An overview of how Lincolnshire Neighbourhood teams will organise with each CCG being responsible for their area. Each neighbourhood team will be fully integrated with the necessary multi-discipline health care specialists, mental health, adult social care, voluntary organisations etc. The neighbour teams will work with local GP practices to provide targeted patient support

for the needed .Dr Dan Petrie (St Mary's Stamford) will be the clinical lead for mental health across Lincolnshire. There is no new money but the changes will use existing LCC and NHS budgets in a more efficient manner.

The first pilot group for SLCCG will be centered/located at Stamford Hospital. Further teams are then to be established later in Spalding/Holbeach and Long Sutton

An integrated computer logistical support database will be provided by Interserve (established FT 250 Company) and already commissioned by Lincolnshire CCG will support the initiative. Selected Patient Healthcare data will be populated and controlled access made available across the responsible healthcare services sector to improve efficiency and minimise duplication.

The Chair of the self-care and Carers Support project said this will help the serious and long term sick to enhance their health and wellbeing. On completion the self-care project will provide significant co-ordinated assistance and support for patients through an enhanced communications process.

ULHT is still under a lot of financial pressure and have staffing shortages

The new overseas nurse recruitment drive won't kick in as additional staffing for several month.

**Healthwatch Lincolnshire AGM.** Dr Kieran Shorrocks – Medical Director, Lincs local Medical Committee said there is difficulty in getting GPs for training. With an ageing population 90% of work done in G P practices only 7 ½% is received from the NHS.

£111.00 per person is paid per A & E visit.

Lincolnshire has 68 GP short and in the next 5 years 25% of GPs will retire.

There are more Nurses and Pharmacists working alongside GPs in Lincolnshire than other areas; and there is no answer to reducing GPs workload.

The NHS is looking to recruit from abroad and by March/April 2017 there should be 25 more GPs in Lincolnshire.

Out of 30 training places in Lincolnshire only 6 were taken up.

Much discussion took place but with a 'wait and hope' outlook.

## 6 Munro Medical Centre News

Sophie said the website has been updated and will be 'live' on Tuesday 13<sup>th</sup> September

'Flu clinics would be starting on 1<sup>st</sup> October

Sophie will send information to Anthony for the Newsletters

## 7 Newsletter Update

The next Newsletter will be at the end of September.

## 8 Any Other Business

Wendy said that a presentation is being made to Peterborough & Stamford Hospital Trust who will receive the Lincolnshire Carers Quality Award. The award is being made to the hospital in recognition of the work carried out to identify carers to signpost them to community services. Frank has been invited to the presentation as a member of the PPG who raised awareness of the needs of Carers and their support. Wendy will endeavour to procure a photograph and report in due course.

Frank distributed copies of the new Carers Information booklet whose office is now in Grantham .Frank will hopefully obtain further supplies so that PG members can hand the booklets to Patients making them aware of the service of Carers.

We need to organise PG members to 'man' a table at various surgeries to introduce the PG and hand out copies of the newsletter and copy minutes together with the carers handbook to any patients interested.

Sophie will also let Connie know when she has organised an information sheet for interested patients to let us have their email address for Newsletters and copy minutes to be sent electronically.

Connie and Frank will do the first session.

There being no further business the meeting closed at 7.35p.m.

**Date and time of next meeting:-Monday 14<sup>th</sup> November 2016 at 6.00p.m.**

Chairman.....Date.....